

## DUPONT™ CORIAN® COMMERCIAL (PRODUCT ONLY) 10 YEAR LIMITED WARRANTY FOR NORTH AMERICA

This warranty applies to all Corian® product used in commercial projects or commercial applications on or after September 8, 2004.

DuPont warrants to the owner of the original installation of Corian® solid surface that Corian® products shall be free from materials defects arising from the manufacture of Corian® sheet or shape products for a period of ten (10) years from the date of purchase of your Corian® solid surface. **This is a product only warranty, not a fabrication and/or installation warranty.**

DuPont makes no express or implied warranty, including, without limitation, the warranties of merchantability, fitness for a particular purpose (even if that purpose is known to DuPont), or from any course of dealing or trade usage regarding Corian® products. DuPont shall assume no risk or liability for results obtained by the use of products covered by this warranty, whether used singly or in combination with other materials. The warranty does not cover products made by other suppliers or manufacturers, and nor does it cover color, should you decide, during or after installation, that you do not like the color you or your designee selected. Furthermore, this warranty does not cover any damage to Corian® caused by improperly installed, used or maintained appliances which are either built into Corian® or placed or stored on Corian®.

The sole obligation and liability of DuPont under this warranty shall be to provide replacement product during the warranty period where DuPont or its service agent, determines that products contain materials defects arising from the manufacture of Corian® sheet or shape products. It may be determined, solely at the discretion of DuPont or its service agent, that a repair will be performed instead of replacement product. It is understood that DuPont has no obligation whatsoever to perform such repair, but may, at its option, elect to do so. In such event DuPont or its service agent will perform the necessary repair, including cost of labor in the actual performance of the repair of product. Any other costs associated with or arising out of the repair will be the responsibility of the owner. Except for the foregoing replacement or repair obligations, DuPont shall have no liability for any other loss, damage or expense, arising out of or in connection with Corian® or its installation. In no event shall DuPont be liable for special, indirect, incidental, punitive, consequential or any similar or other damages (including without limitation, damages for loss of business profits, business interruption or any other loss), whether or not caused by or resulting from the negligence of DuPont even if DuPont has been advised of the possibility of such damages.

## WARRANTY AND CARE

In order for DuPont to respond under this warranty, the owner must give DuPont prompt notice of any alleged defects that appear or should have been discovered after the exercise of reasonable diligence. To qualify for repair or replacement, the owner must provide the original sales receipt or other documentation acceptable to DuPont to demonstrate proof of purchase within the warranty period. The owner must reasonably cooperate with DuPont or its service agents in their efforts to perform their obligations under this warranty. All decisions regarding the existence of manufacturing defects or decisions affecting this warranty shall be made by DuPont and shall be final and binding upon the parties.

This warranty does not cover damage caused by mishandling, misuse, damage from excessive heat or exposure to weather conditions, physical or chemical abuse, acts of nature, or as further set out below.

“Physical, chemical or other abuse” includes any use of the product that is unreasonable considering the normal and expected uses of such products, and includes, but is not limited to, damage from use of improper cleaning solutions, leaving substances, such as bleach or drain cleaner on the product without prompt cleaning, the dropping of heavy objects on surfaces or in sinks, excessive weight on the surface, or product which has not been maintained in accordance with the DuPont Care and Use Guide, which is available on [www.Corian.com](http://www.Corian.com).

“Excessive heat” means exposure to heat of such a degree that white marks, white rings or cracks appear on the product. Cracking around a cooktop, hot tray, heat lamp or buffet top may appear by permitting cookware that is on or partially on heating elements to overhang the countertop or other heat source to cause excessive heat on the countertop or from using high temperatures for excessively lengthy periods of time. Common sense should be exercised by using trivets when putting hot objects directly from a heat source onto the product or when exposing the product to heat.

“Acts of nature” include, but are not limited to, exposure to the outdoors, weather effects and fire.

In addition, DuPont shall not be responsible for any damage or injury caused in whole or in part by climate, job site condition, architectural and engineering design, structural movement, acts of vandalism, accident, war, or defective or improper workmanship by the fabricator or installer or any laborer, or any other damage or injury not solely and directly caused by defects in products covered by the warranty.

Furthermore, laws and building and safety codes governing the design, engineering and construction of installations vary widely. DuPont clearly sets out and identifies the performance parameters of Corian® in its literature and Technical Bulletins which are available on the website. Accordingly, DuPont assumes no responsibility or obligation with respect to the selection of product for the installation or the design, engineering and construction of the installation.

This warranty is issued to the original owner of the structure into which product was installed and expires upon transfer of ownership of the structure to a third party or removal of the Corian® installation to another location.

This is the only commercial product warranty made by DuPont for Corian® solid surface. No representative, dealer or any other person is authorized to make or makes any warranty, representation or promise on behalf of DuPont with respect to such products. No terms or conditions other than those stated herein, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon DuPont unless made in writing and signed by and authorized employee of DuPont.

This warranty shall be interpreted exclusively under the laws of the State of Delaware.

For more information about this warranty, please contact DuPont Corian® directly by calling 1-800-426-7426.



# DuPont™ Corian®

10-Year Limited Residential Warranty\*

**Your new Corian® solid surface installation entitles you to certain quality assurance standards as provided in this Residential Limited Warranty. To obtain information and service under this warranty, contact the source from whom you purchased your DuPont™ Corian® installation or DuPont at [www.Corian.com](http://www.Corian.com) or call 1-800-426-7426.**

## General Residential Warranty Guidelines

The following limited warranty applies to you, the owner of a permanent installation of Corian®, when installed by a DuPont authorized fabricator/installer and purchased after November 1, 2004 in the United States and Canada. DuPont, at its option, will repair or replace, Corian® product if it fails due to any manufacturing defect (as determined by an authorized warranty service agent) during the first 10 years after initial installation, except for damage caused by physical, chemical or other abuse, damage from excessive heat, use in certain applications, or acts of nature.

“Physical, chemical or other abuse” includes any use of the installation that is unreasonable considering the normal and expected uses of such installations in a residence, and includes, but is not limited to, damage from vandalism, use of improper cleaning solutions, leaving substances, such as bleach or drain cleaner on the product without prompt cleaning, the dropping of heavy objects on the countertop or in the sink, or product which has not been maintained in accordance with the DuPont Care and Use Guide, which is available on this website.

“Excessive heat” means exposure to heat of such a degree that white marks, white rings or cracks appear on the product. Cracking around a cooktop may appear by permitting cookware that is on or partially on a heating element to overhang the countertop causing excessive heat on the countertop or from using high temperatures for excessively lengthy periods of time. Common sense should be exercised by using a rubberfooted trivet when putting a hot object directly from a heat source onto the product or when exposing the product to heat.

“Acts of nature” include, but are not limited to, exposure to the outdoors, weather effects and fire.

This warranty does not cover products made by other suppliers or manufacturers, nor does it cover installations of Corian® which are not performed by DuPont authorized fabricators/installers. The warranty covers seam performance but not appearance. Silicone seams do not constitute part of the Corian® installation and accordingly are not covered by this warranty. Furthermore, this warranty does not cover any damage to Corian® caused by or arising out of improperly installed, used or maintained appliances (including garbage disposals) which are either built into Corian® or placed or stored on Corian®.

Subject to the conditions below, this warranty is transferable to the next purchaser of your home providing the new owner writes to DuPont to register the installation under the new owner’s name. If after, or during installation, you decide that you do not like the color you selected, replacement is not covered by this warranty.

This warranty is for countertops, vertical applications, backsplashes, DuPont manufactured sinks and vanities, and does not include uses of Corian® in applications such as, but not limited to, saunas, shower pans, steam rooms or outdoor uses in, including by way of example only, RVs, grill tops, outside counters and boats. In-carton products purchased in retail outlets are not covered by this installed warranty and should be returned to the retailer from whom you purchased such product.



## Repair or Replace

DuPont will repair any area of the installation that has a manufacturing defect. If a repair is not possible, DuPont will replace the defective area of the installation. DuPont will pay for the cost of the product, labor involved in the removal and replacement of the original installation of product only and for plumbing and electrical disconnect and reconnect charges to the extent determined necessary by DuPont or its warranty service agent. You will be responsible for any other costs associated with or arising out of the repair or replacement. Whether DuPont performs repair or replacement of your installation, we will seek to obtain the best possible result, but exact color match cannot be guaranteed. Should we elect to replace your Corian® installation, your warranty will continue from the original date of installation and not from the date of repair or replacement.

## Specific Rights

DuPont's obligation to you is limited solely to repair or replacement of the Corian® product purchased, including necessary reasonable labor charges as noted above. No implied or expressed warranty of merchantability or fitness for a particular purpose is granted by this warranty except as expressly stated herein. Except as provided herein, DuPont shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use Corian®. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. You shall reasonably cooperate with DuPont or its representatives in their efforts to perform their obligations under these warranties.

To qualify for repair or replacement, the owner must provide the original sales receipt or other documentation acceptable to DuPont which demonstrates proof of purchase of the Corian® installation, clearly showing both the date of purchase and that the installation was performed by a DuPont authorized Corian® fabricator/ installer.

The foregoing is the only warranty made by DuPont for Corian® solid surface. No representative, dealer or any other person is authorized to make or makes any warranty, representation or promise on behalf of DuPont with respect to such products. No terms or conditions other than those stated herein or provided by law, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon DuPont unless made in writing and signed by an authorized employee of DuPont.

This warranty gives the purchaser specific legal rights; other rights may also be available which may vary from state to state or, in Canada, from province to province.

This Residential 10-year Limited Warranty coverage for DuPont™ Corian® is your ultimate assurance of lasting quality. For more information about this warranty, please contact DuPont™ Corian® directly by writing or calling:

*\* This warranty policy effective November 1, 2004.*

DuPont Surfaces  
Building 721,  
Maple Run PO Box 80721  
Wilmington, DE 19880.  
Phone: 1-800-426-7426



**corian.**

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