

Meet BELENCO – Quartz Surfaces: Enjoy 15-year warranty!

BELENCO is stain and scratch-free. Its lustrous compact structure is covered by a fifteen year warranty-for you to enjoy its sheen, elegance and original beauty for long long years.

BELENCO's lustrous compact structure has a high resistance against abrasion, scratches and chemicals and is covered by a 15-year warranty.

In order for your countertop to remain as lustrous and for it to retain the natural beauty as the first day, you will need to observe the instructions in "BELENCO Care and Maintenance Guidelines" and then only will you enjoy the unmatched beauty of BELENCO for long years.

Remember!

Believing in the role of raising consumer awareness in total life span of quartz surfaces, Belenco does not only lay value on the production of quartz surfaces on earned quality principles, but also to the supply of them for use in the way they deserve. Therefore, Belenco duly provides information about proper use of its products. Remember to take "Belenco Care and Maintenance Guidelines" from your fabricator.

Inclusions

- Belenco hereby warrants only those Belenco slabs used in the manufacture of kitchen countertops or bathroom vanities for residential use solely on the grounds of below stated terms and conditions on an optional and limited basis.
- This warranty covers only the repair or replacement of the defective slab for the concerning countertop or vanity. It is at the sole discretion of Belenco to choose between one of these two alternatives (repair or replace) whichever solution it deems most appropriate.
- This warranty is valid only when the slab is fabricated in accordance with the "Belenco Fabrication and Installation Guidelines" and permanently installed as a countertop or vanity in residential spaces. Dismounting, transfer and reinstallation of slab from the place of initial installation will make this warranty invalid.
- This warranty covers only the original owner of Belenco countertop or vanity and cannot be transferred.
- This warranty is valid only under conditions where Belenco countertop or vanity is used in accordance with the "Belenco Care and Maintenance Guidelines". "Belenco Care and Maintenance Guidelines" can be received from point of sale or downloaded from www.belenco.com
- All types of information inscribed at the backside of the slab must be retained.
- In order for this warranty to gain effect, required information on "Belenco 15-year Warranty" form must be completely and correctly filled at the time of slab installation by the fabricator and that part of the form relevant to the fabricator must be detached and delivered to Belenco within one month from the date of installation. Keep your certificate of warranty for 15 years.

Exclusions

- This warranty does not cover slab damages caused by improper care or maintenance violating the "Belenco Care and Maintenance Guidelines."
- This warranty does not cover natural variations in the color, shade or texture; fabrication defects and/or conditions caused by improper fabrication labor or workmanship; cracks or chips caused by impact; or damages caused by thermal shock or spillovers of strong chemicals (bleaches, paint strippers, paint or varnish

thinners, etc.) or those caused by misuse or abuse. Placing hot saucepans, frying pans, baking trays and similar other kitchen utensils direct from fire or oven onto the countertop can cause thermal shock. To prevent surface from heat contact, a trivet or hot pad must be used.

- This warranty does not cover any additional or supportive labor, repair or modification that may require for repair and replacement of the countertop including but not limited to plumbing works, electric wiring, wall tiling or flooring. Such are the sole responsibility of the consumer/owner.
- This warranty does not apply to products or services that are not paid for in full.
- This warranty does not cover outdoor installations or applications.
- This warranty does not cover surfaces that have been subject to outside air or climate conditions or those have been affected by misuse or improper conditions. Abnormal use or conditions include without being limited to damages resulting from mishandling, improper installation or misuse of the product, as well as those caused by being subject to extreme heat or ultraviolet light apart from conditions being subject to physical or chemical effects or improper care and maintenance.
- This warranty does not cover conditions rising due to damages or injuries resulting partially or totally from acts of God, conditions of construction and/or installation site, architectural or engineering design, accident or acts of vandalism.
- This warranty does not cover visual or functional performance of seams.
- This warranty does not cover installations or applications in commercial or public spaces. Such places include but not limited to stores, shopping malls, offices or such other places where commercial activity takes place.
- This warranty does not cover user objections relating to personal liking and/or personal choice (such as issues relating to color, texture, edging, labor/workmanship and fabrication).
- This warranty does not cover installations or applications other than slabs.

For this letter of warranty to be valid

- You must primarily apply to point of sale in case of a production defect in the slab of your countertop.
- In such an unlikely possible case, you must allow Belenco or its authorized reps to inspect your Belenco countertop at the site of installation for this letter of warranty to be valid.
- Note that Belenco shall not be liable for any damages – whether direct, indirect or situational - due to issues that are not covered by this letter of warranty.
- No person or organization is authorized or eligible to grant warranty on behalf of Belenco except for Belenco itself.
- For further and detailed information please visit www.belenco.com or e-mail to info@belenco.com.

WARRANTY INFORMATION FORM (leave with the owner)

Product Name and Code:

Product Identification Number:

Product and Installation Information

Installation by:

Installation Date:

Authorized Person Name and Surname:

Seal and Signature:

Phone:

- Your fabricator will need to complete all the information on the 15-year certificate of warranty and tear off the “Warranty Registration Form”. In order for this warranty to be

effective, it is required for the “Warranty Registration Form” to be delivered to Belenco within one month at the latest following the date of installation.

- E-mail to info@belenco.com to confirm that your warranty has gained effect.
- Please retain your Warranty Information Form.

- If you encounter a problem in your countertop or vanity resulting from the manufacture of the slab used in installation, apply primarily to your fabricator.

WARRANTY REGISTRATION FORM (Fabricator to tear off and deliver to Belenco)

Customer Information:

Name and Surname:

E-mail:

Address:

City:

Home phone:

Mobile:

I hereby accept and declare that I have read and understood the scope, terms and conditions of “Belenco 15-year Optional Warranty” and that I have received “Belenco Care and Maintenance Guidelines”.

Please check and undersign the box.

Signature

Product Information:

Product Name and Code:

Product Identity Number:

Type of Installation:

Kitchen Countertop:

Bathroom Vanity:

Backsplash:

Invoice Information:

Invoice Date:

Invoice Number:

Invoicing Firm:

Installing Fabricator:

Installation Date:

Authorized Person Name and Surname:

Business Phone:

Address:

City:

Seal and Signature:

For this 15-year warranty to gain effect, it is required that all fields be completely and correctly filled in and the form be delivered to Belenco by the fabricator within 1 month (at the latest) following the installation.